



# Transform Your Practice with Telehealth

Kareo Telehealth makes it easy to offer your patients secure video visits. Patients get added convenience and increased access to care. Practices receive full reimbursement through insurance at the same rate as an office visit. Kareo Telehealth is purpose-built to serve many healthcare specialties including family practice, mental health and physical therapy.



## Why Offer Video Visits?

### Increase Staff Efficiency

Video visits are more efficient than in-person appointments. Spend less time on administrative tasks and more time face to face with your patients.

### Improved Patient Outcomes

Telehealth helps patients to comply with treatment plans, manage medications, and engage in lifestyle coaching, resulting in better health outcomes.

### More Satisfied Customers

Offer your patients the convenience and accessibility of telehealth. Our clients see 98% patient satisfaction on average for video visits.

### Scheduling Flexibility

Video visits can happen anywhere, anytime. Offer extended hours or even weekend availability without incurring office and staff overhead.

### Reduce Patient No-Shows

Transportation issues, time off from work, and child care are no longer an issue for patients seeking follow up appointments and convenient care.

### Generate incremental revenue

Convert unpaid follow up phone calls or emails to fully reimbursable video telehealth visits.

### Kareo Telehealth Benefits

- ✓ Seamless integration with the Kareo Platform.
- ✓ Patient no-shows reduced to < 5%.
- ✓ Easily add appointments without increasing practice overhead.
- ✓ Unlimited visits option helps you efficiently scale care delivery without incurring additional cost.
- ✓ Valuable real estate is maximized to be used for new patient visits, procedures, or higher reimbursed visits.
- ✓ Provide the progressive care delivery experience that your patients desire.

# Seamless Integration with the Kareo Platform

All telehealth appointments flow through Kareo's integrated EHR and practice management system – just like in-office visits. This means:

## Easy Scheduling

Seamlessly schedule telehealth appointments directly in your practice management system via easy and efficient “one-click” scheduling.

## Streamlined Workflow

Maintain current office workflow for scheduling, charting, and billing. No additional staff work required, allowing you and your practice, to focus more on patient care.

# Satisfying Patient Experience

Maintain the same quality patient experience as in-person appointments. Secure, HIPAA compliant and HITRUST-certified video visits are personalized, face-to-face interactions that make it easy to preserve medical history and provide excellent care. Kareo Telehealth offers:

## No Activation or Onboarding Time

Get up and running, immediately. Just flip a switch within the Kareo platform! Get more time back in your day.

## Helpful Patient Communications

From a scheduled appointment until the actual visit, we provide patients what they need to know, for a smooth experience with their video visit.

## Online Appointment Requests

The integrated Kareo platform allows patients to request a video visit online and at their convenience, which notifies office staff.

Call 888-775-2736 or visit [kareo.com/telehealth](https://kareo.com/telehealth) to learn more.

# It's better when everything works together

Kareo's complete, integrated platform makes it easier to manage the day-to-day of running your practice so you can focus on what matters most, caring for your patients.



## KAREO CLINICAL (EHR)

Easy-to-use, full-featured EHR designed for doctors, by doctors



## KAREO BILLING (PM)

Powerful revenue management engine that saves you time



## KAREO ENGAGE (GROWTH)

Grow your practice and create a superior patient experience

